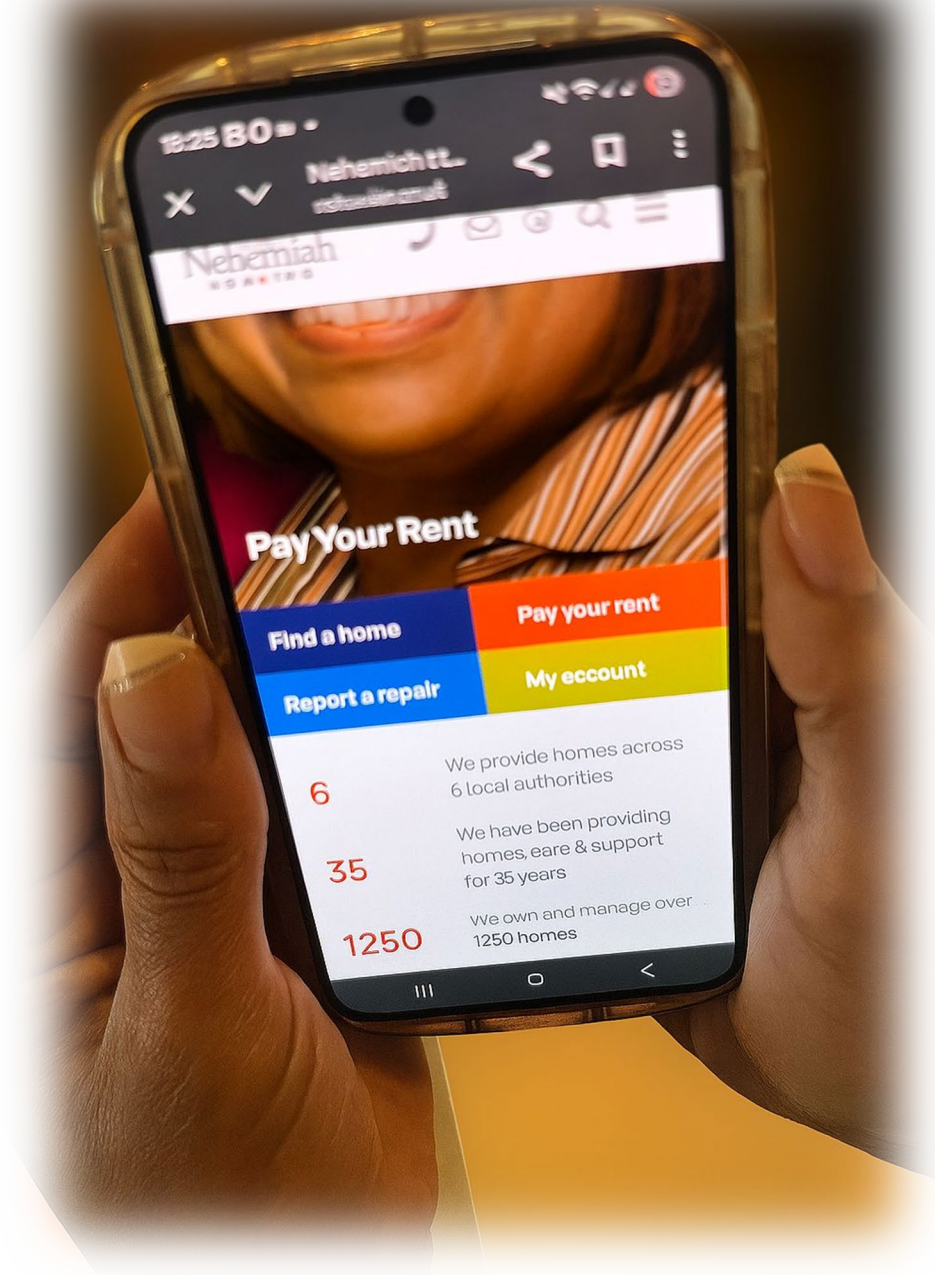


Key Features of the Tenants Portal



What is the Home Online Portal?

This portal is your dedicated online hub, designed to make managing your tenancy easier and more convenient.

It's a secure, 24/7 platform accessible from any device, allowing you to connect with us and manage essential aspects of your tenancy



Why Use the Online Portal?

- **Convenience:** Access services anytime, anywhere.
- **Efficiency:** Submit requests and get updates quickly.
- **Transparency:** Keep track of your payments and requests.
- **Control:** Manage your tenancy on your own terms.
- **Eco-Friendly:** Reduce paper usage.



Key Features of The Portal

1. Easy Rent Payments

- **Secure Payments:** Pay your rent safely and securely online.
- **Payment History:** View all your past payment records.
- **Multiple Options:** Use various payment methods (if applicable).



Key Features of The Portal

2. Hassle-Free Maintenance Requests

- **Submit Requests 24/7:** Report issues as soon as they arise.
- **Detailed Descriptions:** Easily add photos and descriptions to help us understand the problem.
- **Track Progress:** Monitor the status of your requests from submission to completion.
- **Communication:** Receive updates and communicate directly with the maintenance team.

COMING
SOON!

COMING
SOON!

COMING
SOON!

COMING
SOON!



Key Features of Your Portal

3. Access to Important Documents

- **Tenancy Agreement:** Moving forward, all new tenants will have a digital copy of their tenancy readily available on the portal. For existing tenants, this can be requested to be uploaded into the portal for easy access
- **Notices & Forms:** Access official notices and downloadable forms.
- **Personalised Documents:** View documents specific to your tenancy on request.



If you need more information

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